

Green Bank Leisure Centre Swimming NEW Pool Operating Procedures

This information sheet is here to help answer any questions you may have regarding the start of swimming on Monday August 10th

Pre-Swim

- Swim Sessions are bookable via the app
- You are advised to have a shower prior to arrival (Swim England Guidance)
- Please come 'beach ready' – Swim costume under clothes to allow quick change (Swim England Guidance)
- Sessions can be booked for an hour
- Those that do not want to book or unable to can check in at reception. You must be added to the system for track and trace and monitoring of numbers.

Arrival to Reception

- Please use the main entrance to the centre.
- Arrive early as there might be a queue
- Two members of staff will be serving all visitors that come in. The additional staff will assist the flow of visitors and this will be reviewed regularly.
- Reception staff will be at Reception serving all visitors that come in and this will be reviewed regularly
- Reception staff will check if you have a pre-booked session
- If you have not pre-booked then you must be added to the system for Track and Trace purposes. It will also allow us to track the numbers in the pool.
- If you need the toilet prior to going through to the pool hall then please use the Reception disabled toilet. Once in the pool you should use the changing room toilets.
- Once checked in please advance to the poolside
 - Entrance is to the right as you look at Reception – enter via the glass door in the previous spectator area.

Entering Main Pool Poolside

- Hand sanitizer is available prior to walking through the open doors
- Once on poolside please follow directional signage moving you around the poolside
- Storage for clothes will be available on the poolside chairs. You are advised not to bring or leave anything valuable on the poolside.
- Once you have located a storage place for your clothes please enter the pool at the deep end either by the steps or by safely sliding into the water.

Active Nation UK Limited
1b Hatton Rock Business Park
Stratford-upon-Avon, Warwickshire, CV37 0NQ

Telephone
+44 (0)8456 588 360

Website
activenation.org.uk

HELLO!

Swimming Activity

ACTIVE NATION

- There will be 2 double lanes in the Main Pool – a combination of Slow and Fast Lanes – The Lifeguard will manage the lanes based on demand for speed
- Each lane has a maximum of 10 per lane – Signage will be available, and Lifeguards will manage this with visitors
- Normal lane etiquette will apply and is managed by the Lifeguard
- One Lifeguard will be placed on Poolside – they will be located on the far side and in a high chair to supervise the pool
- Should there be an emergency there will be at least 2 lifeguards within the facility during opening hours. Other team members available will include, Team Leader, Cleaner and Gym Supervisors
- Lifeguards will be on radio to call for assistance if required
- Should a Lifeguard be supporting another visitor then they will call another member of staff to poolside to deal with questions – Lifeguards will always maintain concentration on the Main Pool.
- Once you have exited the pool
 - Walk around the pool until you reach your belongings
 - Continue around the poolside until you reach the entry point to the changing rooms where you can exit the poolside.

Entering the Changing Rooms

- Please primarily use cubicles for changing. Benches are used social distancing and should be observed.
- Lockers are not in use in the Changing Rooms
- Changing room toilets are available.

Exit the building

- Please exit the changing rooms via the usual exit through to the main corridor, turning left and walking back to the reception area.
- Follow directional signage to stay to the left side of the corridor back to the reception area.
- Leave the reception and the facility by main exit doors at the front of the centre.
- You will now be out of the facility and can leave safely

Active Nation UK Limited

1b Hatton Rock Business Park
Stratford-upon-Avon, Warwickshire, CV37 0NQ

Telephone

+44 (0)8456 588 360

Website

activenation.org.uk

JUMP
PLAY!
FLEX!
ENJOY!
DIVE!
SWEAT!
SPLASH!
SWIM!
RUN!