

Etwell Leisure Centre Swimming NEW Pool Operating Procedures

This information sheet is here to help answer any questions you may have regarding the start of swimming on Monday August 10th

Pre-Swim

- Swim Sessions are bookable via the app
- You are advised to have a shower prior to arrival (Swim England Guidance)
- Please come 'beach ready' – Swim costume under clothes to allow quick change (Swim England Guidance)
- Sessions can be booked for an hour
- Those that do not want to book or unable to can check in at reception. You must be added to the system for track and trace and monitoring of numbers.

Arrival to Reception

- Please use the main entrance to the centre.
- Arrive early as there might be a queue
- Two members of staff will be serving all visitors that come in. The additional staff will assist the flow of visitors and this will be reviewed regularly.
- Reception staff will check if you have a pre-booked session
- If you have not pre-booked then you must be added to the system for Track and Trace purposes. It will also allow us to track the numbers in the pool.
- If you need the toilet prior to going through to the pool hall then please use the Reception disabled toilet. Once in the pool you should use the changing room toilets.
- Once checked in please advance to the poolside
 - Entrance is to the left as you look at Reception – enter via the glass door in the previous spectator area.

Entering Main Pool Poolside

- Hand sanitizer is available prior to walking through the open doors
- Once on poolside please follow directional signage moving you around the poolside
- Storage for clothes will be available on the poolside chairs. You are advised not to bring or leave anything valuable on the poolside.
- Once you have located a storage place for your clothes please enter the pool at the shallow end either by the steps or by safely sliding into the water.

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Swimming Activity

- There will be 3 double lanes in the Main Pool – a combination of Slow, Medium and Fast Lanes – The Lifeguard will manage the lanes based on demand for speed
- Each lane has a maximum of 10 per lane – Signage will be available, and Lifeguards will manage this with visitors
- Normal lane etiquette will apply and is managed by the Lifeguard
- One Lifeguard will be placed on Poolside – they will be located on the far side and in a high chair to supervise the pool
- Should there be an emergency there will be at least 2 Lifeguards within the facility during opening hours. Other team members available will include, Team Leader, Cleaner and Gym Supervisors
- Lifeguards will be on radio to call for assistance if required
- Should there be an emergency there will be at least 2 lifeguards within the facility during opening hours. Other team members available will include, Team Leader, Cleaner and Gym Supervisors
- Exit from the Main Pool will be in the Deep End only
- Once you have exited the pool
 - Walk around the pool using the one-way system until you reach your belongings
 - Continue to walk in the same direction until you reach the entry point to the changing rooms where you can exit the poolside.

Entering the Changing Rooms

- There is a one-way flow in the changing rooms to ensure there is limited crossing. Directional signage will be available to assist
- Lockers are not in use in the Changing Rooms
- Changing room toilets are available and should be entered using the one way system.
- Please use the middle row of cubicles only for changing. This is control use and a focus of cleaning.

Exit the building

- Continuing to follow the one way system please exit the changing rooms via the usual exit through to the reception area.
- Leave the reception and the facility by the right hand side exit doors at the front of the centre.
- You are now in the car park and can leave safely