

Its great news that you have chosen to hire paddlecraft from Active Nation. Before you start, there are a few guidelines listed below which will help to ensure your experience runs smoothly. Please read through these carefully and if there are any areas you would like to discuss then please let us know

● PADDLE CRAFT RULES OF USE

- The hirer is responsible for their own safety and understands they are participating in an unsupervised activity.
- All hirers will watch a safety video, regardless of experience or skill.
- All hirers are required to complete and sign a paddlecraft hire form either on paper or via our online booking system. The hirer must declare any previous injuries or medical conditions which may affect their performance.
- Hirers participating must expect paddlesport activity to be physically demanding. Although prior experience is not always necessary an adequate level of fitness is required.
- The hirer must ensure they always wear the buoyancy aid which is supplied. For Stand Up Paddleboarding, the hirer must ensure the board leash is worn at all times. It is recommended that the hirer is water confident.
- Participants under the age of 16 must be accompanied by a parental guardian.
- Boat hire operates in most weather conditions unless such weather is deemed a serious risk to health and safety.
- All hirers must respect other river users, including fisherman, and ensure that all litter is placed in appropriate bins – leave no trace.
- The hirer shall keep all noise levels to an acceptable standard.
- Individuals are advised not to paddle alone however lone paddling is permitted on condition the paddler takes an active mobile phone.
- Fishing is only permissible with the appropriate national rod license.
- Hirers should avoid marinas.
- If hire takes place outside the River Itchen or Woodmill lake, then the hirer is required to provide a ready to ride certificate for SUP. If the hirer cannot produce a certificate they must book a chargeable, 1 hour competency review.

● EQUIPMENT ISSUE, LATE AND NON RETURNS

- The Hirer shall ensure the craft is only used by those listed in the hire agreement and within the specified area of operation.

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- The hirer will treat all equipment with care and report immediately any issues which may arise.
- The hirer is not permitted to make any structural or other alterations to the hired craft.
- The hirer is responsible for keeping track of time during their hire period and ensure all hired goods are returned. Any late returns will be charged. Please see below for loss or damage of goods.
- In the event of an incident and/or injury, the Hirer will at once alert a member of staff at the centre, who will take the appropriate action.
- The hirer will be charged £25.00 per hour if staff are required to complete a search of the local area.

● LOSS OR DAMAGE OF HIRED GOODS

- Active Nation accepts no responsibility for the loss of, or damage to, property or injury, illness or death as a result of hire unless caused by its own negligence.
- The Hirer shall at its own expense recompense any third party for loss of or damage to property, injury or death of any person caused by the Hirer's negligence during the Hire period.
- The hirer will be liable for the replacement of a hired craft, or equipment, in event of such a loss. Active Nation reserves the right to charge the full rate of inflation plus a £50.00 administration charge.
- The hirer will be liable for any deliberate damage caused to the craft or equipment, to be determined at Active Nations sole discretion

● PAYMENTS & PRICING

- The Hirer is responsible for payment and any other charges related to the hire of paddlecraft.
- Photographic proof of identification (e.g. passport or driving licence) is required and we will retain a credit card or car keys as a deposit against hire. These will be retained until our equipment is returned.
- The hire will require payment at time of booking, unless it is included free of charge within a supporter activity package.

- All Activity fees are inclusive of VAT (where this is chargeable) unless otherwise stated.
- Active Nation reserves the right to review it's pricing at any time.

● TERMINATION

- The Hirer will be responsible for ensuring that the conditions of hire are complied with. In the event of the Hirer breaching any of the conditions of hire, Active Nation may, at their discretion, cancel the booking and all future bookings. The Hirer shall remain liable for all charges, including cancelled future bookings.

● OTHER THINGS TO NOTE

- Smoking is not permitted inside or within the grounds of any Active Nation facility. Smoking is not permitted during the hire period.
- Hirers can only use the accessible changing rooms provided.
- The use of photographic or video equipment is not permitted within changing rooms or toilets.
- Staff will make informed decisions based on the tide as to where you can paddle. This decision is final and must be adhered to.
- The decisions of AN staff are made with your safety in mind. No disruptive or abusive behaviour will be tolerated and in such instant, hire will be declined without refund.
- Personal information requested by Active Nation at the time of hire will be held securely and not divulged to any other parties. Information supplied by the hirer may be used for future correspondence about offers either by post, text, phone call or email.

PADDLE HIRE TERMS & CONDITIONS -
SEPTEMBER 2021 - ACTIVATION UK LTD

POWERED BY

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NATION