

# ACTIVE NATION

Hi [first name]

Re: Your Active Nation Direct Debit Payments Will Resume On 1st August 2020.

## GREAT NEWS!

### YOUR LOCAL ACTIVE NATION GYM/LEISURE CENTRE IS REOPENING!

Following the government's announcement that gyms and leisure centres can reopen to the public from 25th July, we are able to welcome you back to our venues!

To begin with our venues will re-open for Gym and Exercise Class sessions, which will be followed soon after by Swimming on 10th August.

No doubt you will be eager to get back to your normal routine of physical activity having had a long break, but before your first visit we'd like you to check out <https://activenation.org.uk/coronavirus-covid-19/> which will give you more details and confidence around your return. On this page you'll find a list of actions and increased measures we have taken at our venues to meet government guidance and become a 'UKactive Covid-19 Response' approved venue.

With our venues reopening, this means that your normal direct debit payments will resume. As a thank you for your continued support throughout our closure period, we will be giving you the few remaining days of July for free without charge. This means that your first payment will resume on 1st August 2020. So please accept this as confirmation of a change to your next Direct Debit payment date which shall follow on 1st of each month thereafter.

Please note that if you are not ready to return to the gym/leisure centre and would like your membership to remain frozen for a longer period, you should visit our Supporter Portal to amend this

<https://ma.activenation.org.uk/>

You are likely to have lots of question and be keen to understand how your first visit will be different to what you are used to, so to help keep you informed we are updating our Facebook pages daily with questions and answers, video content to walk you through the changes and other important information. Please follow your local Active Nation Facebook page or [www.facebook.com/activenationuk](http://www.facebook.com/activenationuk)

We look forward to seeing you back at the gym soon!

STAY UP TO DATE ON NEWS

MORE INFORMATION

Kind Regards,



Stuart Martin  
Managing Director

Active Nation UK  
Registered charity 1047742



COVID-19  
RESPONSE  
APPROVED



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